



CREDIT ACCOUNT TRADING TERMS

1. **Credit Trading Terms:** are available to bona fide retailers who have satisfied the requirements of our Accounts Department by completing a new account application form, supplying two trade references and agreed that they will abide by our trading payment terms.
2. **Credit Limits:** Accounts will be granted an initial Credit Limit. This limit may be reviewed following the establishment of a trading history. Credit accounts should be operated within the credit limit. Payments will be requested where the limit is exceeded.
3. **Retention of Title in Goods Supplied:** Title of goods supplied shall remain with the Company until such time that payment has been received in full, but liability for the safe keeping of the goods passes to the customer upon delivery.
4. **Trade Prices:** All items are offered and supplied at keen, competitive trade prices ruling at the time the goods are invoiced, plus VAT and are invoiced in detail for easy checking.
5. **Suggested Retail Prices (including VAT):** are quoted on all invoices and are purely for customers' guidance.
6. **Settlement discount:** is offered on all but NETT ITEMS. This discount will only be allowed if payment is received on or before the 21st day of the month following Statement Date.
7. **Nett Items:** No discount is given on these items, but these are often goods featured in leaflet promotions and as such are offered at keen trade prices. You can be sure that these special promotions are to the customers' benefit.
8. **Carriage Paid Order Values:** We deliver free of charge all orders over £150 at TRADE PRICE. Customers are asked not to expect uneconomical deliveries to be made. Orders under this value will be subject to a carriage charge.
9. **Overdue Accounts:** Supplies of further goods will automatically be suspended should payment not be received by the end of the month due. It is our customers' responsibility to ensure that payments are received on time. In accordance with Government LPC Debt Regulations 2002, we reserve the right to charge interest at the authorised rate on any overdue monies. We accept Credit Card Payments subject to 2% handling fee.
10. **Prices Ruling a Time of Despatch:** All goods are invoiced at prices ruling at time of despatch and are subject to change without notice. Orders placed for later delivery cannot be held at prices quoted at the time of orders, although exceptions may be made for larger orders.
11. **Shortages and Damaged Goods:** Only shortages, Invoice Discrepancies or goods delivered damaged reported by 'phone, or in writing, WITHIN THREE DAYS of receipt of order will be considered. Customers are respectfully requested to double check contents before claiming.
12. **Faulty Goods:** Goods returned as faulty can only be accepted as such if they are defective in manufacture, not if they are damaged in the shop or shop soiled. Faulty goods will be replaced or credited. Please note our drivers will not accept any returns without a collection note raised by the Company. We reserve the right not to credit or replace any item that we do not consider justifiable.
13. **No Goods on Sale or Return:** All goods are on a firm sale only basis and cannot be ordered as sale or return.
14. **Stock Availability:** All goods are offered subject to availability. Special offers and new lines will be sent as they become available.
15. **General Data Protection Regulations (GDPR) – 25th MAY 2018**
Esposti Ltd follows the recommendations of the Information Commissioner's Office (ICO) and complies with GDPR in the handling and processing of personal data. We are required to have your express permission to store data on our system and to share limited contact data, name, address, contact numbers and/or email address with our couriers. We will be unable to sell products or deliver products to you without this permission. Personal data is securely stored electronically and manually (hard copy). Customers may request that their stored data be removed from our system by a written request to the Managing Director at the address below, this will be completed within 28 days of receipt. We reserve the right to refuse such a request where the data is not defined as personal data or where there is an outstanding issue to be resolved. Esposti Ltd will not misuse personal data or share that data with a 3rd party without first seeking specific consent.
16. **These Trading Terms:**
Supercede any previous terms published by us.

Esposti, Limited,
Unit 2 Station Approach, Windmill Lane, Cheshunt.
Herts, EN8 9AQ